

TDHCA Outreach and Media Analysis, February 2025

A compilation of TDHCA media analysis designed to enhance the awareness of TDHCA programs and services among key stakeholder groups and the general public, and outreach activities, such as trainings and webinars. The following is an analysis of print, online and broadcast news, and social media reporting for the time period of February 1-28, 2025 (news articles that specifically mentioned TDHCA generally or along with Department programs).

Total number of articles referencing TDHCA: 68 Breakdown by Medium:¹

Print: 15 (Editorials/Columnists = 0)

Broadcast: 17

Trade, Government or Internet-Based Publications: 36



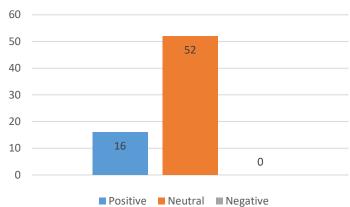
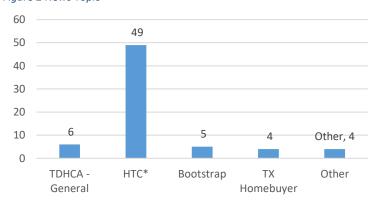
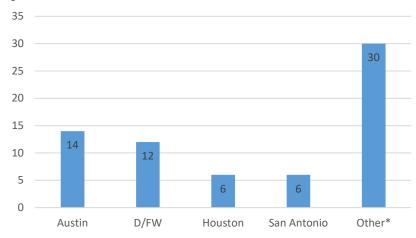


Figure 2 News Topic²



¹ Broadcast numbers may represent times in which TDHCA was referenced on a television or radio station's website, rather than in a broadcast segment. ² News Topics: Programs include Housing Tax Credit.

Figure 3 Media Market

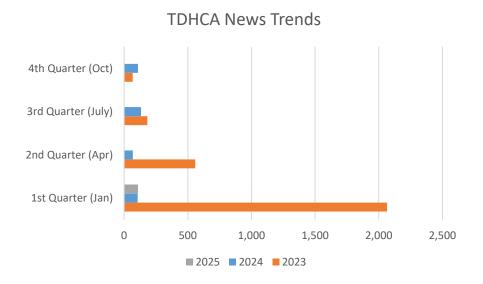


Summary:

Reporting on TDHCA activities by the news media totaled 68 references in February 2025. TDHCA's Housing Tax Credit programs dominated the news cycle with most regarding city council support of 2025 9% HTC applications. Historically, the 9% HTC award cycle features heavily in news articles around the state in February. There were also reprints of TDHCA-issued press releases, including mentions of the Bootstrap Loan Program's 25th anniversary.

News mentions during the month were higher than February 2024 (48 total).

The following table illustrates the number of news mentions during each month or quarter of 2025 compared to 2024 and 2023. For the beginning of the first quarter of 2025 (January - March), total news mentions tracked slightly higher (109 total) compared to the number of mentions during the same timeframe of 2024 (106 total), but lower than 2023 (420 total). Please note, some pandemic-related programs for which TDHCA had oversight were still operating and accepting applications in 2023.



Social media:

Through February 2025, TDHCA has 3,674 followers to its X account and 7,650 fans to its Facebook page. TDHCA's YouTube channel had 4,979 views in February. The following is a summary analysis of TDHCA's efforts to inform stakeholders and the public on federal and state resources, initiatives, and programs.

| (3) | | | | | | | |
|---------------|-------|--------|--------------|--------------|-----------|--|--|
| Month/Yr | Posts | Clicks | Engagements | Shared posts | Reactions | | |
| January 2025 | 48 | 0 | 57 (includes | 4 | 50 | | |
| | | | Comments) | | | | |
| February 2025 | 39 | 0 | 18 (includes | 3 | 12 | | |
| | | | Comments | | | | |

^{*} Clicks = number of times an individual clicked on a link provided in a post; however, FB only tracks clicks for posts that reach a minimum engagement level of 30. Engagements = any action a person takes on our post including shares, comments and reactions.

| X | | | | | | | |
|---------------|-------|--------|-------------|----------|-------------|--|--|
| Month/Yr | Posts | Clicks | Engagements | Retweets | Liked posts | | |
| January 2025 | 45 | 0 | 10 | 2 | 6 | | |
| February 2025 | 42 | 11 | 9 | 1 | 3 | | |

^{*} Clicks = number of times an individual clicked on a link provided in a post. Engagements = any action a person takes on our post



| Month | Views | Watch time (hours) | Avg. view duration | Avg. % viewed | Unique viewers |
|---------------|-------|--------------------|--------------------|---------------|----------------|
| January 2025 | 6,118 | 521.9 | 5:07 | 17.6% | 5,158 |
| February 2025 | 4,979 | 471.4 | 5:40 | 15.8% | 4,066 |

Understanding the YouTube Analytics

- Views: number of times your videos were viewed
- Watch Time: total number of hours your videos were watched by viewers
- Average View Duration: total watch time of your video divided by the total number of video plays, including replays. This metric measures your video's ability to engage viewers. The higher the view duration, the more engaging the videos.
- Average Pct Viewed: the percent of each video the average viewer watched. It measures your
 video's ability to hold viewers' attention for its entirety. YouTube generally rewards videos that
 can hold people's attention with higher search and recommendation rankings.
- **Unique viewers:** the estimated number of individuals who watch your videos over a certain period of time. It helps determine the size of our audience.

Top 25 videos for February 2025

| Content | Publish date | -) Vie | ws ↓ | Wa | tch time (hours) | Average view duration | Average percentage viewed | Unique | viewers |
|---|---|-----------|-------|------|---------------------|-----------------------|---------------------------------|--------|---------|
| Tota | al | | 4,979 | | 471.4 | 5:40 | 15.8% | | 4,066 |
| Per Lamberto Silvano Alberto Per Lam Mala da | 3:24 Help for Texans (English) | 3,160 | 63.5% | 85.1 | 18.1% | 1:36 | 47.5% | 2,916 | 71.7% |
| | 0:52 Texas Homebuyer Program introduction | 467 | 9.4% | 5.8 | 1.2% | 0:44 | 85.9% | 453 | 11.1% |
| 4:4 | Income Determination Training | 152 | 3.1% | 58.5 | 12.4% | 23:05 | 8.0% | 74 | 1.89 |
| 5:4 | Income Determination Training Webinar - Jan. 4, 2024 | 95 | 1.9% | 95.0 | 20.2% | 1:00:01 | 17.5% | 50 | 1.29 |
| | Reasonable Accommodations and Accessibility – Fair | 68 | 1.4% | 0.4 | 0.1% | 0:18 | 0.3% | 64 | 1.69 |
| 1/3 | Office Hours - NSPIRE | 57 | 1.1% | 19.4 | 4.1% | 20:22 | 20.6% | 32 | 0.89 |
| 1:0 | 2024 Emergency Solutions Grants (ESG) Application S | 49 | 1.0% | 3.5 | 0.8% | 4:18 | 6.4% | 38 | 0.99 |
| # 4 | TEMAP Implementation Workshop - June 8, 2021 | 48 | 1.0% | 0.4 | 0.1% | 0:32 | 1.2% | 42 | 1.09 |
| 1:4 | Assets and the Changes from HOTMA | 46 | 0.9% | 19.1 | 4.1% | 24:56 | 23.3% | 35 | 0.99 |
| 1:3 | Housing Opportunity Through Modernization Act of 20 | 40 | 0.8% | 8.8 | 1.9% | 13:14 | 13.9% | 33 | 0.8 |
| 1:5 | Multifamily Compliance: Online Reporting, USR and AO | 40 | 0.8% | 10.0 | 2.1% | 15:02 | 12.7% | 24 | 0.6 |
| 1:0 | Frequently Asked Questions about Utility Allowances | 35 | 0.7% | 4.3 | 0.9% | 7:26 | 11.5% | 34 | 0.8 |
| 2:3 | Updated HOTMA Training - Oct. 13, 2023 | 33 | 0.7% | 32.8 | 7.0% | 59:40 | 37.6% | 15 | 0.4 |
| | TEMAP Monthly Reporting Webinar for Part C Program | 28 | 0.6% | 0.3 | 0.1% | 0:33 | 2.9% | 24 | 0.6 |
| 1: | New Owner Training | 28 | 0.6% | 5.1 | 1.1% | 11:00 | 11.5% | 25 | 0.6 |
| | 7:07 Accessing Texas Department of Aging and Disability S | 25 | 0.5% | 1.0 | 0.2% | 2:27 | 34.6% | 25 | 0.6 |
| | 51:36 2024 Emergency Solutions Grants (ESG) Implementati | 24 | 0.5% | 2.4 | 0.5% | 5:59 | 11.6% | 14 | 0.3 |
| 1: | Fair Housing 101: The Basics of Fair Housing in Texas | 23 | 0.5% | 5.3 | 1.1% | 13:55 | 13.2% | 19 | 0.5 |
| 2: | Tax Exempt Bond Program (BOND) Training | 17 | 0.3% | 7.2 | 1.5% | 25:20 | 15.2% | 13 | 0.3 |
| | Let's Talk About Forms | 17 | 0.3% | 3.3 | 0.7% | 11:43 | 12.7% | 16 | 0.4 |
| A | 3:07 Fair Housing in Texas | 17 | 0.3% | 0.5 | 0.1% | 1:55 | 61.6% | 14 | 0.3 |
| | New Monitor Review Questionnaire / Office Hours | 17 | 0.3% | 6.0 | 1.3% | 21:20 | 22.1% | 9 | 0.2 |
| - it | Acquisition and Rehab Funding Requirements, Office H | 16 | 0.3% | 5.9 | 1.3% | 22:04 | 25.9% | 12 | 0.39 |
| _ <u> </u> | Reasonable Accommodations in Texas | 16 | 0.3% | 0.6 | 0.1% | 2:11 | 52.7% | 12 | 0.39 |
| | 45:17 Utility Allowance Webinar/Office Hours | 16 | 0.3% | 3.5 | 0.8% | 13:18 | 12.6% | 15 | 0.49 |

TDHCA Outreach February 2025

A compilation of outreach activities such as meetings, trainings and webinars.

| Department | Meeting Date | Meeting Title | Attendees (includes organizer) |
|-------------------------|-----------------|--|--------------------------------------|
| Compliance | Feb. 7 | Office Hours with a New Owners Training | 81 |
| Housing Resource Center | Feb. 18 | TICH (Texas Interagency Council for the Homeless) | 19 |
| HOME ARP | Feb. 20 | NCO NOFA | 21 |